



## **St Leger Homes of Doncaster Lettable Property Standard**

**We promise to ensure that the properties we rent to new tenants meet our 5-Point Lettable Property Standard.**

When you are given the keys to your new home, you can rest assured that it has been inspected to ensure it meets the standards set out below. Before you move into your new home, we will ensure that it is clean and free from repairs. Equally, we expect tenants to leave their home in the same condition, when they leave.

**New tenants can expect their new home to be:**

- 1. Clean**
- 2. Free from any unforeseen Major repairs**
- 3. In clean decorative order**
- 4. Presentable externally**
- 5. Safe and secure**



## St Leger Homes of Doncaster Lettable Property Standard

### Free from unforeseen Major Repairs

The property will be inspected before you are given the Keys to ensure any foreseen repairs have either been completed or arranged for completion when let.





## St Leger Homes of Doncaster Lettable Property Standard



### Presentable Externally

The garden or yard will be free from trip hazards, with any grassed areas cut to a manageable length, and all rubbish and trade waste removed from the property.

### In Good Decorative Order

The property will be of an acceptable standard with all walls and ceilings in clean condition ready to receive decoration.





# St Leger Homes of Doncaster Lettable Property Standard

## Safe and Secure

The property will be safe and secure, with all windows and doors in good working order and new locks fitted to all external doors. If the property has a boundary and a gate, they will be in good repair and working order. All gas and electrical installations will have been tested and certified to show they are in good working order.





# St Leger Homes of Doncaster Lettable Property Standard

## Tell us how we are doing

St Leger Homes welcomes feedback from tenants and customers. To help us continue to improve, we want to encourage you to tell us where we have got the Lettable Property standard right and importantly, where we didn't. To help in this, we have provided some examples below of what consider **unacceptable** standards.

