



## ANTI-SOCIAL BEHAVIOUR POLICY

<b>POLICY TITLE:</b>	<b>Anti- Social Behaviour Policy</b>
<b>LEAD OFFICER:</b>	<b>Head of Housing Management</b>
<b>DATE APPROVED:</b>	<b>March 2025</b>
<b>APPROVED BY:</b>	SLHD Board
<b>IMPLEMENTATION DATE:</b>	April 2025
<b>DATE FOR NEXT REVIEW:</b>	April 2028
<b>ADDITIONAL GUIDANCE:</b>	
<b>ASSOCIATED CUSTOMER PUBLICATIONS:</b>	<p>Equality, Diversity and Inclusion Policy            Secure Tenancy Agreement            Corporate Plan 2024-2028            Equality and Diversity Strategy            CDC Allocations Policy            Housing Management Policy            Domestic Abuse Policy SLHD &amp; CDC            Doncaster Community Safety Strategy            CDC Safeguarding Policy</p>
<b>TEAMS AFFECTED:</b>	Safeguarding and ASB Team, Housing Management Area Teams, Tenancy Sustainability Team.
<b>THIS POLICY REPLACES WITH IMMEDIATE EFFECT:</b>	N/A- separation of ASB function from the Housing Management Policy

## DOCUMENT CONTROL

For guidance on completing this section please refer to the document version control guidance notes

### Revision History

<b>Date of this revision:</b>	New Policy – separation of ASB function from the Housing Management Policy
<b>Date of next review:</b>	April 2028
<b>Responsible Officer:</b>	Head of Housing Management

Version Number	Version Date	Author/Group commenting	Summary of Changes
01	March 2025	Head of Housing Management	<p><b>New Policy</b> Creation of a new policy which is focused on transparency, strengthening enforcement, and prioritising victim support.</p> <p>Incorporates new legislative requirements while building safer, more supportive communities.</p> <p>Includes the importance given to risk assessing, record keeping and clarity around roles/ownership.</p> <p>Addition of risk assessments for all cases and written action plans.</p>

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## Policy Creation and Review Checklist

<b>ACTION</b>	<b>RESPONSIBLE OFFICER</b>	<b>DATE COMPLETED</b>
Best practice researched (HouseMark, HQN, NFA, RSH, general websites)	Head of Housing Management	February 2025
Review current practices from similar organisations	Head of Housing Management	February 2025
Review customer satisfaction / complaints data from the area the policy relates to	Head of Housing Management	February 2025
Undertake customer consultation if applicable	Head of Housing Management	March 2025
Staff consultation through Trade Unions if applicable	Head of Housing Management	N/A
Trade Union consultation if applicable	Head of Housing Management	N/A
Other stakeholder consultation if applicable	Head of Housing Management	March 2025
Equality analysis carried out through the intranet for all new policies or fundamental changes	Head of Housing Management/EDI Manager	19 March 2025

**NB. The above table must be completed on all occasions. The policy will not be accepted or approved by EMT without this information completed.**

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# ANTI- SOCIAL BEHAVIOUR POLICY

## 1. Introduction

- 1.1 This policy sets out how St Leger Homes of Doncaster (SLHD) will deal with reports of anti-social behaviour (ASB) and the action we may take against those causing it. SLHD aspires to deliver a first class, efficient and effective safeguarding and anti-social behaviour (SASB) service with a mission of 'creating successful, thriving, and sustainable tenancies' within safe and clean estates and communities.
- 1.2 This Policy must be read in conjunction with the Housing Management Policy and supports the priorities contained in the SLHD's Corporate Plan 2024-2029.
- 1.3 Our response to ASB applies to SLHD's tenants, leaseholders and other persons causing a nuisance on the estates we manage and in our communities. This includes visitors to tenants' and leaseholders' homes where this interferes with our housing management function and includes ASB towards our colleagues and contractors. ASB is a key priority for the Safer Doncaster Partnership, SLHD and detailed within the Community Safety Strategy.
- 1.4 The Secure Tenancy Agreement and Flexible Secure Tenancy Agreement sets out the rights and responsibilities of both the Landlord and Tenant and ensures services are delivered within the Housing Act 1985.
- 1.5 We also aim to deliver fairness and equality across all the services we deliver, and a full and comprehensive Equality Impact Assessment has been undertaken for this policy.

## 2 Purpose

- 2.1 This policy is to ensure that SLHD carries out a robust, effective, and inclusive housing management function when dealing with cases of ASB and sets down details of how we will deliver our responsibilities, adhere to the legal framework, and deliver our vision whilst building safer, more supportive communities. Within the policy there is a strong focus on transparency, strengthening enforcement, and prioritising victim support.
- 2.2 It is important that tenants and leaseholders understand the need to tolerate the different lifestyles of others so long as these differences do not have an unreasonable impact. People have a right to peaceful enjoyment of their home, estate, and community without having concern that complaints will be made against them. We therefore do not consider the following situations to be ASB and will not treat them as such but will provide advice and guidance as appropriate.

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Some examples of situations that are not ASB (Not exhaustive)

- Banging doors, unless excessive
- Footsteps from adjoining properties or communal areas
- Loud talking from adjoining properties or communal areas at reasonable hours
- Noise of children playing
- Low level noise from televisions or radios
- DIY at reasonable hours
- One-off parties or events
- Noise from domestic appliances such as washing machines
- Cooking odours
- Parking issues
- Lifestyle differences such as different working patterns
- Funny or unfriendly looks

### **3. Scope**

3.1 This policy applies to all council tenancies managed by SLHD and impacts on the wider communities including private residents on our estates who may be affected. It also applies to all leaseholders within buildings managed by SLHD.

3.2 The policy relates to and delivers against the following:

- Secure, Introductory and Flexible Tenancies
- City of Doncaster Council (CDC) Tenancy Strategy
- Doncaster Community Safety Strategy

### **4. Responsibilities of SLHD**

4.1 SLHD employees must adhere to the principles set out in this policy. Detailed procedures sit underneath this policy to ensure our workforce deliver services aligned with this policy and in an effective and consistent way.

4.2 The Housing Act 1996 requires registered providers of social housing to publish our policy in relation to ASB, with a requirement to keep the policy under review. In publishing the policy, providers must have regard to any guidance issued by the Regulator of Social Housing. Preparation and publication of this policy is also a requirement of the Anti-Social Behaviour Act 2003.

4.3 The Regulator of Social Housing's Neighbourhood and Community Standard requires social housing providers to work in partnership with other agencies to prevent and tackle anti-social behaviour in estates and communities they manage. The standard also requires providers to publish a policy on how they will do this.

4.4 There are several methods, tools, and powers available pursuant to the ASB Crime and Policing Act 2014, which will assist us in tackling ASB. This

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includes but is not limited to civil injunctions and possession claims. We will always undertake a proportionality assessment before commencing legal action, this is a careful consideration of the circumstances of the case to ensure the action is appropriate and necessary.

**Tools and Powers available are: -**

- Mediation
- Tenancy Breach warning letters
- Demoted Tenancies
- Civil Injunction
- Repossession
- Criminal Behaviour Order
- Community Protection Notice
- Public Space Protection Order
- Closure Powers
- Dispersal Powers
- ASB case review
- Community Remedy

- 4.5 The Equality Act 2010 provides a legal framework to protect the rights of individuals and makes discrimination unlawful in relation to nine protected characteristics. The Act establishes a Public Sector Equality Duty (PSED) which applies to public authorities and bodies (such as registered providers) who exercise a public function such as providing, allocating and managing social housing.
- 4.6 We are subject to PSED wherever we are considering legal action and a person with a protected characteristic is likely to be impacted by that decision. We will conduct proportionality assessments in these circumstances to demonstrate that we have considered our duties under the Equality Act 2010 and had due regard to the PSED.
- 4.7 We will always take into consideration any known vulnerabilities and/or mental health of the perpetrator/s and victim/s and where appropriate will hold a case conference involving partners and agencies.
- 4.8 The City of Doncaster Council (CDC) Tenancy Agreement and leases clearly set out our expectations and contractual obligations about how our tenants and leaseholders should conduct themselves in their home. We will always consider these obligations when enforcement action is being contemplated.
- 4.9 The overall responsibility for the effective delivery of this policy is with the Director for Housing and Customer Service and the Head of Housing Management.
- 4.10 The Legal Framework detailing the legislation and guidance upon which this policy is based is shown at Appendix 1.

**5. Our approach towards ASB**

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- 5.1 This policy specifically aims to deal with ASB where SLHD tenants or leaseholders are involved as a victim or perpetrator. It is based upon principles set out in the Doncaster Community Safety Strategy 2022 – 2025 and seeks to adopt a joint approach with the partnership in dealing with ASB. This policy applies to all customers of SLHD regardless of tenure or property type.
- 5.2 This policy is to ensure SLHD has a fair, transparent, and consistent approach to how we react to, tackle, and prevent ASB. The policy sets out the standards we expect from ourselves and outlines what we expect from our partners, stakeholders, and customers.
- 5.3 SLHD will do all within its power to create and sustain communities, by preventing ASB from occurring in the first instance. When ASB does occur, it will deal with it in a timely, fair, firm, and consistent manner, ensuring a victim-centred approach where enforcement and rehabilitation is pursued where necessary and appropriate.
- 5.4 Our objective is to create neighbourhoods where our tenants and their families can enjoy a quality of life free from crime and ASB. To achieve this, we need to work closely with partners, stakeholders, tenants, and the wider community. We participate and actively contribute to partnership operations and measures to tackle serious ASB and areas within the borough that are deemed as hot spot areas. In the main, our partnership approach is through the:

- **Thrive Model**

This model is about neighbourhood renewal with a strong focus on prevention and community centred approach, aligning with the Team Doncaster mission of thriving people, places and planet. The thrive model vision is around partnership working and joining it up locally, along with prevention, having an early and co-ordinated response to ASB. The Your Neighbourhood part of the Thrive model has a focus on Partnerships having a grip on Crime, Anti - Social Behaviour and Community Safety. Here actions are agreed to tackle local crime and ASB priorities and mobilise partnership resources.

- **ASB Theme Group**

The ASB Theme Group is part of the broader efforts to address and manage anti-social behaviour (ASB) within the community. This group is involved in developing and reviewing policies, coordinating actions, and ensuring effective responses to ASB incidents.

- 5.5 Our approach to ASB is a balanced one:

- **Prevention & early intervention**

- **Support**

- **Enforcement**

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• **Rehabilitation**

5.6 Within this approach and our wider remit to deal with ASB we will:

- Ensure tenants are made aware of their responsibilities and rights in relation to ASB when they sign up to a tenancy. We will clearly explain what customers can expect from us and what we expect from them.
- Use preventative and early intervention measures where appropriate to do so.
- Encourage customers and complainants of ASB to resolve their own matters with their neighbours where it is safe and appropriate to do so.
- Comply with all relevant legal, regulatory, and contractual obligations to prevent and respond to ASB appropriately, along with utilising the ASB toolkit which includes various methods and remedies of both legal and non-legal approaches available to tackle issues of ASB and nuisance.
- Complete a vulnerability risk assessment to determine the level of harm the ASB causes to individuals when an initial report is received. We will use this to assess the severity and impact that it is having on the victim, determine any support needs and prioritise cases.
- Complete a written action plan with all complainants and victims of ASB, outlining the actions they should take and the actions we intend to take.
- Keep complaints and victims informed about the status of their case and making it clear where responsibility lies within SLDH.
- We will offer support to witnesses throughout the process and continually keep risk assessments under review.
- We will always take reasonable, proportionate, and timely action to tackle ASB. The action will be proportionate to the impact that it is having, the frequency and severity. We will take legal action where it is appropriate to do so. We will keep our proportionality considerations under continuous review.
- We recognise that the alleged perpetrator may have support needs and the ASB may be linked to these needs. Where we believe this is the case, we will work with internal and/or external support providers or make referrals to other agencies with the aim of changing the behaviour. If the anti-social behaviour continues despite support being in place, we will consider enforcement action where proportionate.
- Record and monitor incidents of ASB, which will also be used to determine any repeat incidents and any hot spot areas in communities suffering from the effects of ASB where further interventions may be required. Work in partnership with the borough wide Thrive partnership model and other agencies as appropriate to prevent and tackle ASB on our estates and communities.

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- Ensure staff are properly trained and understand relevant policies and procedures.

## Tenancy Agreement

The Secure Tenancy Agreement is clear on tackling ASB and the following section specifies the tenant's obligations: -

### Section 2. The Tenant's Obligations.

Part 2.3 - Nuisance Harassment, Anti-social Behaviour, Hate Crime, Domestic, Violence and Unlawful Activities

*It is your responsibility to make sure that every person living in or visiting your property does not do anything which is likely to cause nuisance to, harass, annoy, or distress any person who either lives in or has lawful business in the neighbourhood for any reason.*

(a) *“You, your friends, relatives and any other person living in or visiting the property must not act in any way which causes or is likely to cause nuisance, alarm or distress to any person, or act in any way, which is anti-social.*

## 6. Definition of ASB

6.1 We have adopted the definition of ASB from the Anti-Social Behaviour, Crime and Policing Act 2014 which is:

- conduct that has caused, or is likely to cause, harassment, alarm or distress to any person,
- conduct capable of causing nuisance or annoyance to a person in relation to that person's occupation of residential premises, or
- conduct capable of causing housing-related nuisance or annoyance to any person.

### Types of ASB (Not exhaustive)

6.2 ASB can present in many forms, some of which are listed below:

- Rowdy, aggressive or threatening behaviour or language
- Property damage, criminal damage or vandalism
- Repeat verbal or written abuse, intimidation, harassment or threats
- Acts of violence
- Hate crime.
- Anti-social behaviour as a result of misuse of drugs or alcohol
- Excessive noise nuisance
- Off road riding of motorbikes or mopeds

## 7 Reporting ASB

7.1 ASB can be reported to us in several different ways, including

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email, letter, face to face, telephone the Safeguarding and ASB Team on 01302 862280, email [ASBTeam@stlegerhomes.co.uk](mailto:ASBTeam@stlegerhomes.co.uk). or get in touch using the Contact Form on our website at [St.Leger Homes | Contact us](#).

- 7.2 Where there is an immediate risk of harm, this should be reported to the Police via 999 and this is the advice that we will give to customers.

## **8. Action planning and Case management**

- 8.1 SLHD will issue written action plans to all complainants of ASB when a case is opened. We will work with the complainant and the alleged perpetrator where possible, to agree the action plan. This may set out actions for both us and the people experiencing the ASB.
- 8.2 We will attempt to resolve disputes early using non legal intervention, however, recognise that this is not always possible or appropriate. Where appropriate we may mediate to try and resolve the issues before it escalates. Where this fails and the ASB persists, we may take legal action in serious cases.
- 8.3 A named officer will have responsibility for the case management throughout this process. This includes keeping complainants informed regularly about the action being taken. We will agree this with the customer and consider the risk and severity when action planning.
- 8.4 We will regularly review cases to ensure that this policy is being implemented and that cases are being managed appropriately.
- 8.5 We will also foster collaborative partnerships and implement joint action planning with relevant stakeholders to effectively address and reduce ASB.
- 8.6 We will arrange regular training for our customer-facing staff and any colleagues involved in the ASB process.

## **9. Priority based approach to ASB**

- 9.1 SLHD aims to achieve a level of consistency in dealing with ASB. This means having consistency in the way ASB is reported and recorded using categories, priorities and definitions to enable effective benchmarking and sharing of best practice.
- 9.2 A priority is applied to each reported case of ASB. This rating denotes the urgency of the case and determines how quickly an initial visit or contact should be carried out by a Safeguarding and Anti-Social Behaviour Officer (S&ASB).
- 9.3 These targets are a minimum standard and we will always seek to achieve a higher standard. The priority response time is detailed in the table below:

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<b>PRIORITY/RESPONSE TIME</b>	<b>TYPE OF NUISANCE</b>	<b>RESPONSIBILITY</b>
<b>LOW Priority cases (within 5 working days)</b>	Minor issues such as low-level noise nuisance	Housing Officer – Area Management Team
<b>MEDIUM Priority Cases (within 3 working days)</b>	Verbal abuse, youth nuisance, noise nuisance	Housing Officer – Area Management Team
<b>HIGH Priority Cases (within 1 working day)</b>	Threats of physical assault, serious intimidation, or harassment, hate motivated incidents (due to race, religion/belief, sexual orientation, gender, gender identity, disability, age or any other factor, perceived or otherwise, by the offender), domestic abuse, serious damage to St Leger Homes property, insecure or abandoned premises.	Safeguarding & ASB Officer Safeguarding and ASB Team

## 10 SLDH Approach to Witnesses and Complainants

- 10.1 SLHD understands the crucial role which complainants and witnesses play in coming forward to report ASB and appreciates how difficult this can be. We build an environment in our communities where witnesses and complainants feel safe in coming forward and will utilise tools and powers to protect witnesses from harm and intimidation. We will work closely with partners to protect witnesses.
- 10.2 Sometimes complainants and witnesses are not SLHD tenants, in these cases we will still liaise and update the complainant and will work with partners and agencies to provide support. We will often refer complainants, victims and witnesses to support agencies where appropriate in agreement with the individual such as Victim Support, Creative Support, Early Help, Social Care, Wellbeing Services and Mental Health Services.

## 11. Persistent or Multiple Complaints

- 11.1 SLHD reserves the right to refuse to deal with complaints that are pursued in an unreasonable manner or can be categorised as habitual or vexatious. Our Unacceptable Behaviour Policy sets out how we deal with such complainants. With regards ASB complainants we will trigger this in the following circumstances: -
- The complainant persists in pursuing an ASB or neighbour nuisance complaint when the investigation procedure has been fully and properly implemented and there is insufficient evidence to pursue the matter.
  - The complainant has made an excessive number of contacts whilst pursuing a complaint and has placed unreasonable demands on officer time and resources.

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- The complainant has harassed or been personally abusive or verbally aggressive towards staff dealing with their complaint on more than one occasion.
- The complainant has threatened or used actual physical violence towards staff investigating their complaint.

## **12 Suspension from the Housing Register due to ASB**

12.1 The Allocation of Accommodation: Guidance for Local Authorities 2012 states authorities may frame their allocations policy to consider factors determining relative priorities between applicants in the reasonable preference categories. The City of Doncaster Council’s Allocations Policy outlines the criteria and circumstances in which an applicant will be excluded from the housing register due to ASB.

## **13 Violence & Aggression towards staff**

- 13.1 SLHD operates a zero-tolerance policy towards any form of violence, aggression or abusive or offensive language towards our employees, CDC employees, ward members or contractors working on our behalf.
- 13.2 We will take swift action and use the most appropriate tools and powers. Where necessary and appropriate we will share information on potentially violent persons with partners and register on our potentially violent persons database.

## **14 Closure of ASB Cases**

- 14.1 SLHD understands that to retain the confidence of its customers in its approach to ASB, no case should be closed unless it has been thoroughly investigated and resolved.
- 14.2 We will consider closing cases at the point where the ASB reported has reduced sufficiently, where we have exhausted the tools and powers available to us, or at the request of our complainant. We will always attempt to discuss case closures with complainants before closure.

## **15 Safeguarding and Vulnerability**

- 15.1 Our approach to promoting the wellbeing of children, young people, and adults at risk by safeguarding is to implement the CDC Safeguarding Policy and this should be read in conjunction with this ASB policy. The full definition of safeguarding is detailed at Appendix 2.
- 15.2 All staff will undertake safeguard training, and we regularly raise awareness across SLHD to ensure that staff remain vigilant to indicators of abuse and neglect.
- 15.3 SLHD are committed to working in partnership to deliver the Doncaster

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safeguarding agenda. We are a key member of the Doncaster Safeguarding Board and related subgroups. The Boards ensure that there are effective arrangements in place in Doncaster to safeguard children, young people and adults from abuse. We are also members of various statutory panels and groups established to risk manage safeguarding cases, e.g., Multi Agency Risk Assessment Conference, MARAC and the Multi Agency Public Protection Arrangements Panel, MAPPA.

15.4 SLHD aim to minimise the potential for abuse and neglect to occur by raising awareness of abuse and its effects and inform our customers on how to keep themselves and others safe by giving appropriate advice and accessing appropriate support. We also publish articles about safeguarding for our residents across our customer media channels.

15.5 We highlight the role that local people play in safeguarding and encourage and support members of the community to report suspected abuse either to us or to a relevant agency. We have a single point of contact telephone number, which allows all staff and customers to report safeguarding concerns.

## **16. Partnership Framework**

16.1 Partnership working is key to delivering our objectives and priorities within our communities. Team Doncaster is the umbrella for four strategic theme boards with various multi-agency subgroups and boards. These are listed at appendix 3 which SLHD play an integral part in.

## **17. ASB Case Review**

17.1 We know that, where left unchecked, antisocial behaviour can have an overwhelming impact on its victims and, in some cases, on the wider community.

17.2 The Anti-social Behaviour, Crime and Policing Act 2014 introduced specific measures designed to give victims and communities a say in the way that complaints of antisocial behaviour are dealt with.

17.3 This includes the ASB Case Review (formerly known as the community trigger), which gives victims of persistent antisocial behaviour the right to request a multi-agency case review.

17.4 Agencies (including local authorities, the police, NHS, local Health Teams and registered providers of social housing) come together to hold a multi-agency partnership meeting and review:

- how the ASB case has been handled
- what actions have been taken
- how effective these actions have been
- what else the partners can do to tackle the ASB and support the victim.

It is important to note that a Case Review does not replace the complaints procedure within SLHD. The City of Doncaster Council is the nominated body for receiving and managing ASB case reviews in Doncaster.

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## 18. Monitoring, Compliance and Effective Implementation of the Policy

- 18.1 SLHD have an overarching performance management framework with a suite of Key Performance Indicators (KPIs), service standards and relevant Tenant Satisfaction Measures (TSMs) to measure the delivery of services under this Policy. These are monitored and reviewed within the performance meeting framework within SLDH and CDC.
- 18.2 We will review this Policy regularly to ensure that it is fair, consistent, and effective and will use feedback from customer consultation, compliments, and complaints to help inform any revisions.

We will publish this Policy on our website as part of the implementation and make it available to anyone who requests it.

We will comply with the General Data Protection Regulations (Data Protection Act 2018) with regards how we collect and store personal data. We have a number of privacy notices, and these are published on our website at Privacy Notices. These documents explain how we look after and protect customer's personal information. The documents also outline under what circumstances we will share information without consent. Alongside this we have a number of data sharing protocols with partners outlining the information we will share and the legitimate reasons for doing so:

- Safer Doncaster Partnership Information Sharing Protocol
- Stronger Families Information Sharing Protocol

## 19. Background Document/Research:

**Housing Ombudsman spotlight report titled "Spotlight on Noise Complaints - Time to be Heard - October 2022.**

*This is closely related to anti-social behaviour (ASB). This report, titled "Spotlight on Noise Complaints –," was released in October 2022.*

*Follow up report: Housing Ombudsman "Spotlight on Noise complaints – Time to be Heard- April 2024*

**Victims' Commissioner for England and Wales report: September 2024**

*Anti social behaviour : Still living a nightmare: Understanding the experiences of victims of anti-social behaviour*

**Housing Ombudsman spotlight report titled "Spotlight on: Attitudes, respect and rights- Relationship of Equals"**

The policy draws on good practice developed from a range of sources including:

- RESOLVE [www.resolveuk.org.uk/](http://www.resolveuk.org.uk/)
- Regulator of Social Housing

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- *Housing Ombudsman Service* [www.housing-ombudsman.org.uk](http://www.housing-ombudsman.org.uk)
- *Shelter England*
- *Chartered Institute of Housing (CIH)* [www.cih.org](http://www.cih.org)
- *National Federation of Housing* [www.housing.org.uk](http://www.housing.org.uk)
- *House mark* -[www.housemark.co.uk/about/](http://www.housemark.co.uk/about/)
- *Office for the Information Commissioner (OIC)*
- *Northern Housing Consortium SB Help* (registered charity)
- [www.asbtools.co.uk](http://www.asbtools.co.uk)

This policy should be read in conjunction with

- SLHD Housing Management Policy
- CDC Tenancy Strategy
- SLHD Vulnerability Policy
- SLHD Housing Management Policy
- CDC Allocation Policy
- SLHD Equality & Diversity Policy
- Secure Tenancy Agreement
- Corporate Plan 2024-2028
- CDC Allocations Policy
- Secure Tenancy Strategy
- Domestic Abuse Policy

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## List of appendices

### Appendix 1

#### Legal Framework

The following Acts contain legislation and guidance upon which this policy is based: -

- Anti-Social Behaviour, Crime and Policing Act 2014
- Environmental Protection Act 1990
- Civil Evidence Act 1995
- Housing Acts 1985, 1988, 1996, 2004
- Confiscation of Alcohol (Young Persons) Act 1997
- Sexual Offences Act 2003
- Crime and Disorder Act 1998
- Protection from Harassment Act 1997
- Human Rights Act 1998
- General Data Protection Regulations 2018
- Police and Justice Act 2006
- Police and Crime Act 2017
- Anti-social Behaviour Act 2003
- Serious Organised Crime and Police Act 2015
- Homeless Reduction Act 2018
- Equality Act 2010
- Localism Act 2011
- Deregulation Act 2015
- Housing and Planning Act 2016
- Landlord and Tenant Act 1985
- Prevention of Social Housing Fraud Act 2013
- The Social Housing (Regulation) Act 2023
- The Public Order Act 1986 (Amendment)
- The Victims and Prisoners Bill

### Appendix 2

#### Definition of safeguarding

Safeguarding means protecting a person's right to live safely, free from abuse and neglect. Working with other organisation's, we safeguard customers by aiming to prevent and stop both the risk and experience of abuse and neglect. Safeguarding applies to children, young people and adults at risk.

- A child is anyone under the age of eighteen

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- A young person is a care leaver, a person who is 18 and over but still receiving children services. For example, a person who is a care leaver with complex needs might be supported by children services until the age of 25.
- An adult at risk (sometimes called vulnerable adult) is someone aged 18 or over who has needs for care and support. Safeguarding applies to adults at risk who are unable to protect themselves from experiencing, or at risk of experiencing, abuse as a result of their care and support needs.

## **Appendix 3**

### **The Partnership Framework**

SLDH works in partnership with the following frameworks:

- Safer & Stronger Partnership Board
- Health & Wellbeing Board
- Children & Families Strategic Board
- ASB Theme Group
- Organised Crime Group
- Child Exploitation Tactical Group
- Sex Work Action Group
- Substance Misuse Theme Group
- Crime & Reoffending Theme Group
- PREVENT
- Thrive model
- Case Identification Meetings
- Children & Adults Safeguarding Boards
- Early Help Strategy Group
- Stronger Families
- MARAC (Multi Agency Risk Assessment Conference)
- MAPPA (Multi Agency Public Protection Arrangements)

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